









# Plantronics Blackwire and EncorePro Comparison

DELIVERING A RANGE OF FEATURES FOR HOW PEOPLE WORK TODAY

The Plantronics Blackwire and EncorePro families are designed for today's dynamic work environments. From the Blackwire 500 series to the top-of-the-line EncorePro 500/700 Digital Series, Plantronics headsets deliver on the promise of audio quality, reliability, and advanced features.



Collaboration	Intensive Phone Communication		
<b>Blackwire 500/700 Series</b>	<b>EncorePro 500/700 Series</b>	<b>EncorePro 500/700 Digital Series</b>	<b>EncorePro 500/700 USB Series</b>
<b>Work environment</b> Dedicated work space	<b>Work environment</b> Multi-shift (hot desking)	<b>Work environment</b> Multi-shift (hot desking)	<b>Work environment</b> Dedicated work space
<b>User</b> <b>Open Office Worker</b> Blackwire 725 <b>Flexible Worker</b> Blackwire 710/720 <b>Office Worker</b> Blackwire 500 Series	<b>User</b> <b>Customer Service Center Supervisor</b> EncorePro 700 Series <b>Customer Service Representative</b> EncorePro 500 Series	<b>User</b> <b>Customer Service Center Supervisor</b> EncorePro 700 Digital Series <b>Customer Service Representative</b> EncorePro 500 Digital Series	<b>User</b> <b>Informal Customer Service Center Supervisor</b> EncorePro 700 USB Series <b>Informal Customer Service Representative</b> EncorePro 500 USB Series
			
CONNECTS TO  <small>*Blackwire 710/720 only</small>	CONNECTS TO  <small>*Requires additional audio processor or cable</small>	CONNECTS TO  <small>*Requires DA90 to connect to PC</small>	CONNECTS TO 
● Good ●● Better ●●● Best			
Call frequency ●● Durability ● Comfort ●● Advanced features ●●	Call frequency ●●● Durability ●●● Comfort ●●● Advanced features ●	Call frequency ●●● Durability ●●● Comfort ●●● Advanced features ●●●	Call frequency ●●● Durability ●●● Comfort ●●● Advanced features ●●
		<b>Benefits for IT</b> Advanced headset inventory management*	<b>Benefits for IT</b> Advanced headset inventory management*

\*Supported by Plantronics Manager Pro 3.8 or later; service offered separately.

# Blackwire and EncorePro Comparison Chart



FEATURES	Blackwire 510/520	Blackwire 710/720	Blackwire 725	EncorePro 500	EncorePro 700	EncorePro 500 USB Series	EncorePro 700 USB Series	EncorePro 500 Digital Series	EncorePro 700 Digital Series
Connects to	PC via USB	PC via USB, Mobile via Bluetooth	PC via USB	PC or desk phone via audio processor or direct connect cable	PC or desk phone via audio processor or direct connect cable	PC via USB	PC via USB	PC via DA90 audio processor	PC via DA90 audio processor
Monaural/binaural/stereo	Monaural (C510), stereo (C520)	Monaural (C710), stereo (C720)	Stereo with ANC	Monaural (HW510), binaural (HW520)	Monaural (HW710), binaural (HW720)	Monaural (HW515 USB), stereo (HW525 USB), over-the-ear (HW535 USB), convertible (HW545 USB)	Monaural (HW715 USB), stereo (HW725 USB)	Monaural (HW510D), stereo (HW520D), over-the-ear (HW530D), convertible (HW540D)	Monaural (HW710D), stereo (HW720D)
Ear cushions	Leatherette	Leatherette	Leatherette	Foam	Leatherette	Foam	Leatherette	Foam	Leatherette
Noise-cancelling microphone	●	●	●	●	●	●	●	●	●
Extendable boom					●		●		●
Wideband	●	●	●	●	●	●	●	●	●
Dynamic EQ	●	●	●						
SoundGuard	●	●	●	●	●				
SoundGuard DIGITAL		●				●	●	Requires DA90	Requires DA90
Smart sensor technology	●	●	●						
Headset inventory management*	●	●	●			●	●	Requires DA90	Requires DA90
Active noise cancelling (ANC)			●						
Bluetooth®		●							
Call control	Call answer/end, mute, volume +/-	Call answer/end, mute, volume +/-	Call answer/end, mute, volume +/-			Call answer/end, mute, volume +/-	Call answer/end, mute, volume +/-	Call answer/end, mute, volume +/-, Requires DA90	Call answer/end, mute, volume +/-, Requires DA90
Quick disconnect (QD)				●	●			●	●
Y training cable compatible				●	●			●	●

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